

TOWN OF ORO VALLEY

Page 1 of 1

COUNCIL COMMUNICATION

MEETING DATE: November 17th, 2010

TO: HONORABLE MAYOR AND COUNCIL

FROM: JERENE WATSON, TOWN MANAGER

SUBJECT: PUBLIC SAFETY FIRE AND EMERGENCY MEDICAL SERVICE PROVIDERS QUARTERLY REPORT TO COUNCIL

SUMMARY:

Attached please find the Public Safety Fire and Emergency Medical Service Providers Quarterly Report covering July 1, 2010 through September 30, 2010. The report, prepared by the Golder Ranch Fire District, includes a summary of response criteria, call load, work activity, and public education with data from Golder Ranch Fire District, Rural/Metro Fire Department, and Southwest Ambulance.

ATTACHMENTS:

1. Public Safety Fire and Emergency Medical Service Providers Quarterly Report to Council by Golder Ranch Fire District (including Rural/Metro Fire Department and Southwest Ambulance).

Golder Ranch Fire District - Oro Valley Call Summary 1stQuarter FY 2010/11

Sun City Station 374	# of calls	%
Dispatch to At Scene <5:00 minutes -EMS	170	94%
Dispatch to At Scene <6:00 minutes -FIRE	1	100%
Average Dispatch to At Scene Time	3:43	

Woodburne Station 375	# of calls	%
Dispatch to At Scene <5:00 minutes -EMS	108	77%
Dispatch to At Scene <6:00 minutes -FIRE	0	
Average Dispatch to At Scene Time	4:21	

Lambert Station 376	# of calls	%
Dispatch to At Scene <5:00 minutes -EMS	113	81%
Dispatch to At Scene <6:00 minutes -FIRE	3	100%
Average Dispatch to At Scene Time	4:18	

Oracle Rd. Station 377	# of calls	%
Dispatch to At Scene <5:00 minutes -EMS	177	75%
Dispatch to At Scene <6:00 minutes -FIRE	3	66%
Average Dispatch to At Scene Time	4:06	

Average Total All Oro Valley Stations	# of calls	%
Dispatch to At Scene <5:00 minutes -EMS	568	82%
Dispatch to At Scene <6:00 minutes -FIRE	7	89%
Average Dispatch to At Scene Time	4:04	

Average Total All Oro Valley Stations -2nd Fire Unit	# of calls	%
2 nd Fire Unit Dispatch to At Scene <8:00 minutes -FIRE	4	50%
Average Dispatch to At Scene Time for 2nd Fire Unit	8:06	

Other Miscellaneous Fire Calls -All Oro Valley Stations	# of calls	%
Dispatch to At Scene <6:00 minutes -FIRE	24	67%
Average Dispatch to At Scene Time	5:18	

Golder Ranch - Oro Valley Call Load Breakdown

July - September 2010

CALL TYPE	Sun City	Woodburne	Lambert	Oracle	TOTAL
Aircraft					
Brush / Vegetation	1			1	2
Building				1	1
Electrical / Motor	1		1		2
Fires - All Other		1	4		5
Gas Leak		1		3	4
Hazmat	1	1		2	4
Trash / Rubish				1	1
Unauthorized Burning			1		1
Vehicle	1	1			2
Total Fire Calls	4	4	6	8	22
Animal Problem	5	1			6
Animal Rescue	2	2	1		5
Assist -Other	2		1	1	4
Battery Change	26	14	21	10	71
Bee Swarm			3		3
Defective Appliance	2	4			6
Invalid Assist	38	7	16	3	64
Snake	84	144	125	64	417
Lockout		5	2	2	9
Fire Now Out		1			1
Total Service Calls	159	178	169	80	586
Alarms (Fire, Smoke, CO)	4	16	15	10	45
Cancelled / Negative Incident	8	8	3	7	26
Smoke / Odor Investagation	4	2		1	7
Total Good Intent Calls	16	26	18	18	78
Motor Vehicle Accident	1	5	6	4	16
Rescue (high, trench, water)					
All Other EMS Incidents	169	103	107	173	552
Total EMS Type Calls	170	108	113	177	568
TOTAL ALL CALLS	349	316	306	283	1254

Golder Ranch Fire District – Oro Valley Detailed Fire Response Report 1st Quarter FY 2010/11

Date	Call #	Type	Disp. time	Unit	Respond	On-scene	Total Resp. Time
8-15-10	15033	HOUSE	19:00:47	EN377	19:01:33	*19:07:14	*6:27
St.377				EN376	19:02:06	*19:09:26	*8:39
<p>Calling party in the area thinks she sees smoke coming from a nearby house possibly on Buckridge Dr. –unknown exact location. Further investigation found to be a misting system. NEGATIVE INCIDENT *In the reported area searching.</p>							

Date	Call#	Type	Disp. Time	Unit	Respond	On-scene	Total Resp. Time
8-16-10	15064	HOUSE	08:28:53	EN376	08:30:14	08:33:40	4:47
St.376							
<p>Calling party is the resident and reports flames coming from his dryer. EN376 on scene reports fire now out, EN376 can handle. Other units may cancel. NEGATIVE INCIDENT.</p>							

Date	Call #	Type	Disp. time	Unit	Respond	On-scene	Total Resp. Time
8-20-10	15391	HOUSE	17:08:20	EN376	17:09:08	17:12:22	4:02
St.376				EN377	17:09:37	17:18:28	10:08
<p>Calling party reports strong electrical odor in house. EN376 finds nothing upon arrival. Further investigation shows a faulty electrical junction box outside. TEP notified. NEGATIVE INCIDENT.</p>							

Date	Call #	Type	Disp. time	Unit	Respond	On-scene	Total Resp. Time
8-24-10		HOUSE	17:23:03	EN375	17:24:03	17:28:57	5:54
St.377				EN376	17:23:32	17:30:12	7:09
<p>Reported as lighting striking a roof at a residence in La Reserve. EN375 on scene reporting smoke showing from roof–WORKING FIRE. *EN377 was on a medical call when this incident was dispatched.</p>							

Date	Call #	Type	Disp. time	Unit	Respond	On-scene	Total Resp. Time
9-14-10	17072	HOUSE	19:43:12	EN376	19:43:50	19:45:17	2:05
St.376							
<p>Reported as smoke in laundry room. EN376 on scene with nothing showing. Cancel all other responding units, EN376 can handle. Electrical problem. NEGATIVE INCIDENT</p>							

Date	Call #	Type	Disp. time	Unit	Respond	On-scene	Total Resp. Time
9-29-10	18256	HOUSE	19:15:54	EN374	19:17:19	19:19:00	3:06
St.374							
<p>Calling party reports an interior wall was hot to the touch. EN374 on scene and can handle. NEGATIVE INCIDENT.</p>							

Date	Call #	Type	Disp. time	Unit	Respond	On-scene	Total Resp. Time
9-30-10	18280	BUILD	10:00:48	EN377	10:01:25	10:06:35	5:47
St.377				EN376	10:01:43	10:06:58	6:10
<p>Reported by an Oro Valley police officer as some type of fire on a commercial building. Upon investigation it was determined to be smoke from a manufacturing process. NEGATIVE INCIDENT.</p>							

SWA - Oro Valley Transport Units		Time	#of Calls	Adopted %	Actual %	Description of Variance
Dispatch to At Scene - ALS Transport Unit		< 8:00	415	90%	93%	Calls are in compliance
Time to achieve Adopted Standard of 90%		Achieved				
Average Dispatch to At Scene Time		3:51				