

Received by

JUN 29 2015

Oro Valley Police Dept.

[REDACTED]  
Oro Valley, AZ 85755  
June 29, 2015

Dear Chief of Police (Oro Valley):

This letter is written to commend the professional police officers who assisted us on Saturday, June 27, 2015.

We were attending a meeting in Marana when a storm arose and blew open our bedroom door. Our security company notified us, and told us the police were already at our house. We started home immediately. When we returned home the door was re-locked and the house secured. We did not have the opportunity to thank those officers for their help.

Enclosed please find a check as a donation to demonstrate our appreciation to your police force. Please feel free to use this in any way that best serves your department.

Thanks for your help and professional practice.

Sincerely,



Paul and Patricia Baker

Oro Valley, June 24, 2015

Dear Sir,

Often times, we take for granted the extra efforts someone makes to help us, when in need. This is why I am writing you this unsolicited letter, regarding my recent meeting with Office Hallberg.

On June 18<sup>th</sup>, I called Oro Valley Police Dpt. regarding a fraud on my credit card. Officer Hallberg came to my home to take an official report ( number : V15060812 ).

She immediately asked, with great precision, all the details of the offense I could provide to describe the situation. When I did not know some information, she did not hesitate to call on the phone the involved party, always calmly, courteously, asking a number of very pertinent questions, always right to the point. This took time and although she came at my door at about 11:00 a.m., she showed no concern about the lunch she missed entirely.

Slowly, all confusion disappeared, as she established a clear, accurate picture of the entire situation. Beautiful work !

Officer Hallberg strikes me as a very bright person indeed, doing her work thoroughly, leaving no stone unturned, and going far beyond what is simply required.

Most of all, aside from her very professional attitude, she spontaneously gives a lot of herself to bring help and reassurance. Faced with my disabilities ( very old age, isolation, partial deafness, vision reduced to one eye,...) my helplessness facing problems with the computer, the telephone, she showed genuine concern and did a lot to help , advising me on what I could do to avoid new frauds, to protect myself in the future and to make things easier for me.

Such generous concern is rare in our cruel world, and should not go unnoticed. Officer Hallberg can be a role model to young starting officers any time , and she definitely is a wonderful asset in our Police Department.

Sincerely,

Anne Ketchum

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