

October 8, 2015

Daniel G. Sharp
Chief of Police
Oro Valley Police Department
11000 N La Canada Drive
Oro Valley, AZ 85737

Received by
OCT 12 2015
Oro Valley Police Dept.

Excellence in service

Dear Chief Sharp,

This letter is to inform you of my positive experience with the Oro Valley Police Department. On September 24, 2015 I went to Oro Valley's main police station to file a report and spoke with an officer of an issue I was having. My case, [REDACTED], took a few days to resolve and I was very satisfied with the service provided by your officers. I researched your mission statement and core values and would like to acknowledge three officers for providing excellent service and following through on your core values.

The Oro Valley Police Department is committed to these Values

- Fairness

We believe every individual must be treated with dignity and respect. The foundation of professional service is based upon fair and equal treatment of all people.

- Integrity

We adhere to the highest moral and ethical standards. We are consistent in, and accountable for, all of our actions.

- Excellence

We are committed to quality of performance using teamwork - to achieve comprehensive and common goals.

Officers Bott, Fletcher and Kaser treated me with dignity and respect. They listened to my concerns and I was treated fairly. All three officers were consistent in the advice given to me on how to handle my situation. Their teamwork was comprehensive and met my goals to resolve my issue.

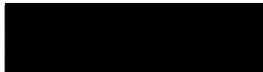
In conclusion I am writing this letter so you will let these officers know I genuinely appreciate the time they spent on my case. Please consider entering this letter into their personnel files as a "commendation."

Sincerely,

Ray Dashiell



Ray Dashiell



Received by
OCT 20 2015
Oro Valley Police Dept.

10/11/15

Dear Oro Valley Police Dept.:

We wanted to say a sincere thank you to your dept. for all you do in making the community of Oro Valley such a safe place to live.

This area has quite often been listed as one of the best cities in the US to live & retire in and that is due to many factors, including our wonderful police officers.

We had an officer come in our neighborhood & remind a child riding his bike to put their helmet on, several times we have seen patrol cars drive through our little neighborhood in the evening, just two examples of the type of policing you rarely see in other cities!

We also wanted to say thank you for not allowing the homeless to be on all the street corners like you see in Tucson. While sympathetic to their plight, (& we give much to charities that help people), allowing them to beg on every corner isn't the answer, In fact, in previous areas we lived in home burglaries were affected by this.

We are really thankful to live in such a beautiful & safe place. Just wanted to thank you for a job well done in a time when police are not always respected and have a very difficult job to do, please know many people feel the way we do.

When we do retire, we hope to live here or in a community as nice as this.

Regards,

James & Jill Lacher

